

LATINOBARÓMETRO 2001

TECHNICAL NOTE

Country: **Argentina**
Company: MORI Argentina
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 2nd to May 4th, 2001
Sample: 1200 cases
Margin of Error: +/-2.6% for a confidence level of 95%
Representative: 75% of total population

Country: **Bolivia**
Company: Equipos MORI Consultores
Methodology: Trietapic probabilistic sample
Date of Field Work: April 3rd to May 31th, 2001
Sample: 1080 cases
Margin of Error: +/-3% for a confidence level of 95%
Coverage: 52% of total population

Country: **Brazil**
Company: IBOPE
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field Work: April 6th to 11th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% of total population

Country: **Chile**
Company: MORI Chile
Methodology: Trietapic probabilistic sample
Date of Field work: April 1st to May 17th, 2001.
Sample: 1200 cases
Margin of Error: 3% for a confidence level of 95%
Coverage: 70% of total population

Country: **Colombia**
Company: Yankelovich Partners
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 2nd to May 15th, 2001
Sample: 1200 cases
Margin of Error: 2.8% for a confidence level of 95%
Coverage: 70.9% from total population

Country: **Costa Rica**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: May 2nd to 17th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% of total population

Country: **Ecuador**
Company: Informe Confidencial
Methodology: Trietapic probabilistic sample.
Date of Field work: April 21th to 22th, 2001
Sample: 1200 cases
Margin of Error: 3% for a confidence level of 95%
Coverage: 96.8% of total population

Country: **El Salvador**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 21th to 30th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% of total population

Country: **Guatemala**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 20th to May 12th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% of total population.

Country: **Honduras**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 20th to May 10th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% of total population

Country: **México**
Company: Mundamericas
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 25th to May 12th, 2001
Sample: 1253 cases
Margin of Error: +/- 2.8% for a confidence level of 95%
Coverage: 88.3% of total population

Country: **Nicaragua**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 20th to May 8th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% from total population

Country: **Panama**
Company: CID-GALLUP
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 21th to May 8th, 2001
Sample: 1000 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 100% from total population

Country: **Paraguay**
Company: Equipos MORI Consultores
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 4th to May 6th, 2001
Sample: 600 cases
Margin of Error: +/- 4% for a confidence level of 95%
Coverage: 46% of total population

Country: **Peru**
Company: Apoyo, Opinión y Mercado
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 12th to 24th, 2001
Sample: 1023 cases
Margin of Error: 3.1% for a confidence level of 95%
Coverage: 52% of total population

Country: **Uruguay**
Company: Equipos MORI Consultores
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 2nd to 20th, 2001
Sample: 1200 cases
Margin of Error: +/- 2.8 % for a confidence level of 95%
Coverage: 80% of total population

Country: **Venezuela**
Company: DOXA
Methodology: Trietapic sample, probabilistic in the first two stages and quota in the last stage.
Date of Field work: April 16th to 25th, 2001
Sample: 1200 cases
Margin of Error: +/- 3% for a confidence level of 95%
Coverage: 100% of total population

LATINOBARÓMETRO 2001
Translated questionnaire - English

IDENPA.- Country
(IDENPA)

- [01] Argentina
- [02] Bolivia
- [03] Brazil
- [04] Colombia
- [05] Costa Rica
- [06] Chile
- [07] Ecuador
- [08] El Salvador
- [09] Guatemala
- [10] Honduras
- [11] Mexico
- [12] Nicaragua
- [13] Panama
- [14] Paraguay
- [15] Peru
- [17] Uruguay
- [18] Venezuela

P1ST.- In general, how would you describe the present economic situation of the country? Would you say that it is very good, fairly good, about average, fairly bad, or very bad?

(P1ST)

- [1] Very good
- [2] Good
- [3] About average
- [4] Bad
- [5] Very bad
- [8] Don't know
- [0] No answer

P2ST.- Do you consider the current economic situation of the country to be much better, a little better, about the same, a little worse or much worse than 12 months ago?

(P2ST)

- [1] Much better
- [2] A little better
- [3] About the same
- [4] A little worse
- [5] Much worse
- [8] Don't know
- [0] No answer

P3ST.- And in the next 12 months do you think that, in general, the economic situation of your country will be much better, a little better, about the same, a little worse or much worse compared to the way it is now?

(P3ST)

- [1] Much better
- [2] A little better
- [3] About the same
- [4] A little worse
- [5] Much worse
- [8] Don't know
- [0] No answer

P4ST.- In general, how would you describe your present economic situation and that of your family? Would you say that it is very good, fairly good, about average, fairly bad or very bad?

(P4ST)

- [1] Very good
- [2] Fairly good
- [3] About average
- [4] Fairly bad
- [5] Very bad
- [8] Don't know
- [0] No answer

P5ST.- Do you consider your economic situation and that of your family to be much better, a little better, about the same, a little worse or much worse than 12 months ago?

(P5ST)

- [1] Much better
- [2] A little better
- [3] About the same
- [4] A little worse
- [5] Much worse
- [8] Don't know
- [0] No answer

P6ST.- And in the next 12 months do you think that your economic situation and that of your family will be much better, a little better, about the same, a little worse or much worse compared to the way it is now?

(P6ST)

- [1] Much better
- [2] A little better
- [3] About the same
- [4] A little worse
- [5] Much worse
- [8] Don't know
- [0] No answer

P7N.- SHOWCARD 1 Thinking in your current economic situation compared 10 years ago, Do you think it has improved a lot, it has somewhat improve, it has stayed the same, it has gotten somewhat worse or it has gotten a lot worse compared to the rest of (nationality)?

(P7N)

- [1] It has improved a lot
- [2] It has somewhat improved
- [3] It has stayed the same

- [4] It has gotten somewhat worse
- [5] It has gotten a lot worse
- [8] Don't know
- [0] No answer

P8NCG.- SHOWCARD 2 In a scale 1 to 10 , where 1 means is much worse and 10 means is much better. How would you rate your current economic situation compared with the rest of the people of your community (neighborhood)?

(P8NCG)

- [01] Much worse
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] Much better
- [00] Don't know / No answer

P9ST.- Comparing with the situation five years ago, would you say there are now more poor people, less poor people or the same amount?

(P9ST)

- [1] More
- [2] The same
- [3] Less
- [8] Don't know
- [0] No answer

P10ST.- Taking everything into consideration, would you way that your parents lived better, the same or worse than how you live? And regarding you children, do you believe that they will live better, the same, or worse than how you live today?

(P10STA) Parents better/worse off than you?

(P10STB) Will children be better/worse than you?

- [1] Better
- [2] The same
- [3] Worse
- [0] Don't know / No answer

P11ST.- How fair do you think the wealth distribution is in [country]? Very fair, fair, unfair or very unfair?

(P11ST)

- [1] Very fair
- [2] Fair
- [3] Unfair
- [4] Very unfair
- [8] Don't know
- [0] No answer

P12ST.- As far as you know or have heard, how would you rate the economic stability of our country would you say that it is very stable, fairly stable, not very stable, or not at all stable?

(P12ST)

- [1] Very stable
- [2] Fairly stable
- [3] Not very stable
- [4] Not at all stable
- [8] Don't know
- [0] No answer

P13ST.- From the list of problems that I am going to show you, which would you consider to be the most important?

(P13ST)

- [01] Terrorism/ political violence/ guerilla
- [02] Low salaries
- [03] Transport
- [04] Instability in the labor market
- [05] Education problems
- [06] Inflation/price rises
- [07] Unemployment
- [08] Opportunities for the young
- [09] Human rights
- [10] Housing problems
- [11] Health problems
- [12] Environment problems
- [13] Corruption
- [14] Drug trafficking
- [15] Crime/Public security
- [16] Poverty
- [17] Drugs consumption
- [18] Discrimination problems
- [19] Other
- [98] Don't know
- [00] No answer

P14NBR.- SHOWCARD 4 What is the most important thing to get the successful development in a country? (MULTIPLE RESPONSE)

(P14NBRA) A lot natural resources like oil, copper, sugar, coffee

(P14NBRB) Industries to export products like car industries, machines industries

(P14NBRC) Have population with a good education

(P14NBRD) Have active businessmen

(P14NBRE) A lot of investment from the developed countries

(P14NBRF) Have a common market with the others Latin American countries

(P14NBRG) Collaborate with US

(P14NBRH) Develop science and technology

(P14NBRI) Don't know/No answer

(Multiple answer question)

- [1] Mentioned
- [0] Not mentioned

P15ST.- Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following phrases that I am going to read:

(P15STA) The privatization of state companies has been beneficial to the country

(P15STB) State must be in charge of Education

(P15STC) State must be in charge of Health

(P15STD) The state should leave the economic activity to the private sector

(P15STE) Prices of the products should be determined by free competition

(P15STF) Foreign investment should be encouraged

[1] Strongly agree

[2] Somewhat agree

[3] Somewhat disagree

[4] Strongly disagree

[8] Don't know

[0] No answer

P16ST.- SHOWCARD 6. From the list of issues that I am going to read out to you do you think they have increased a lot or a little, or have decreased a lot or a little or have remained the same in the last 12 months?

(P16STA) Has crime increased or decreased?

(P16STB) Has drug addiction increased or decreased?

(P16STC) Has corruption increased or decreased?

[1] Increased a lot

[2] Increased a little

[3] Remained the same

[4] Decreased a little

[5] Decreased a lot

[8] Don't know

[0] No answer

P17ST.- SHOWCARD 7. Thinking about the problem of corruption in [country] today, would you say that the problem is very serious, serious, not very serious or not at all serious?... and thinking about the drug problem in [country] today, would you say that the problem is very serious, serious, not very serious or no problem at all?

(P17STA) Corruption

(P17STB) Drug addiction

[1] Very serious

[2] Serious

[3] Not very serious

[4] Not at all serious

[8] Don't know

[0] No answer

P18N.- Have you, or someone in your family, been assaulted, attacked, or been the victim of a crime in the last 12 months? Have you or someone in your family known a corruption act in the last 12 months? Have you known if some friends of you or someone in your family had consumed drugs in the last 12 months? Have you known of somebody who has taken part in the buying or selling of drugs in the last 12 months?

(P18NA) Victim of a crime

(P18NB) Known of a corruption act

(P18NC) Know anyone who consume drugs
(P18ND) Know anyone who is involved in selling/buying drugs
[01] Yes
[02] No
[08] Don't know
[00] No answer

P19NWVS.- SHOWCARD 8. Some people feel they have completely free choice and control over their lives, while other people feel that what they do has no real effect on what happens to them. Please use this scale where 1 means 'none at all' and 10 means 'a great deal' to indicate how much freedom of choice and control you feel you have over the way your life turns out.

(P19NWVS)
[01] None at all
[02] 2
[03] 3
[04] 4
[05] 5
[06] 6
[07] 7
[08] 8
[09] 9
[10] A great deal
[00] Don't know / No answer

P20N.- SHOWCARD 9. Some people think that State must solve all problems because it has the resources to do it, while other thinks that the market will solve all problems because it distribute the resources in a efficient way. Using a scale 1 to 10, where 1 means 'State must solve all problems' and 10 'Market must solve all problems'. Would you place yourself?

(P20N)
[01] The state must solve all problems
[02] 2
[03] 3
[04] 4
[05] 5
[06] 6
[07] 7
[08] 8
[09] 9
[10] The market must solve all problems
[00] Don't know / No answer

P21N.- SHOWCARD 10. People have different ideas about how societies must be. This card shows 2 statements, please read it carefully and tell me in a scale 1 to 10 where would you place yourself, , being 1 'More freedom and a few rules so people can earn all the money they can produce' and 10 'Less freedom and more rules to protect the reward equality'.

(P21N)
[01] More freedom and few rules
[02] 2
[03] 3
[04] 4

- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] Less freedom and more rules
- [00] DK/NA

P27NWSJ.- As you heard, US is giving a help package of 1.300 millions of dollars to Colombia to implement Plan Colombia to fight against the production and trafficking of illegal drugs. This help includes weapons and training to Colombians militaries from US. ¿Do you think this help is very necessary, somewhat necessary, a little necessary or not necessary at all or have you not heard enough about it to give an opinion?

(P27NWSJ)

- [1] Very necessary
- [2] Somewhat necessary
- [3] A little necessary
- [4] Not necessary at all
- [5] Not heard enough to give an opinion
- [0] Don't know / No answer

P28N.- Do you think there is corruption in some government institutions, or do you think there is not? If you think there is, please, mention them or you have not heard enough about it to give an opinion. (OPEN- ENDED)

(P28N1) 1st mention

(P28N2) 2nd mention

(P28N3) 3rd mention

(P28N4) 4th mention

(P28N5) 5th mention

(Multiple answer question)

- [01] Local government
- [02] Federal government
- [03] Central government
- [04] Customs
- [05] Ministries
- [06] State's services
- [07] Taxes offices
- [08] Post office
- [09] Public licitations
- [10] State contracts
- [11] Public enterprises
- [12] Purchase state system
- [13] Contraloria
- [14] Parliament / senators / deputies
- [15] President/state
- [16] Political parties and their leaders
- [17] Police/investigations/secret services, special forces
- [18] Armed forces, military
- [19] Judiciary
- [20] International police
- [93] Everyone
- [94] None
- [95] Other
- [97] There are no corrupted institutions
- [98] Have not heard enough to give an opinion

[00] No answer

P29N.- (FOR THOSE WHO THINK THERE IS CORRUPTION IN GOVERNMENT INSTITUTIONS) Imagine the total number of public employees are 100 in (country) and you would have to say how many of those you think are corrupted. How many would you say?

(P29N)

[001] 1-25 corrupted
[026] 26-50 corrupted
[051] 51-75 corrupted
[076] 76 and more
[107] None
[108] Don't know
[999] No applicable
[000] No answer

P30ST.- We would like to know your opinion about the education in (country). Taking everything into consideration, would you say that (country's) primary education is very good, rather good, rather deficient, or very deficient? What about secondary education? And what about university education?

(P30STA) Quality of primary education

(P30STB) Quality of primary secondary education

(P30STC) Quality of primary university education

[1] Very good
[2] Rather good
[3] Rather deficient
[4] Very deficient
[0] Don't know / No answer

P31N.- As far as you have heard or read, What is the main reason for the unemployment problem today? (MULTIPLE RESPONSE)

(P31N.A) Private enterprises Don't invest enough

(P31N.B) State has inadequate economical policies

(P31N.C) (nationality) has no initiative to create more

(P31N.D) Others

(P31N.E) Don't know / No answer

(Multiple answer question)

[1] Mentioned
[0] Not mentioned

P32N.- Some countries of Latin America, have recently, had political and economical difficulties, as the case of Argentina and Peru. Do you think these difficulties affect a great deal, a fair amount, not very much or nothing at all (country's) possibilities to attain its own development goals?

(P32N)

[1] A great deal
[2] A fair amount
[3] Not very much
[4] Nothing at all
[8] Don't know

[0] No answer

P33ST.- How much protected do you feel for the labor law in (country)?
Very protected, fairly protected, a little protected or not at all
protected .

(P33ST)

- [1] Very protected
- [2] Fairly protected
- [3] A little protected
- [4] Not at all protected
- [0] Don't know / No answer

P34ST.- And compared with five years ago, would you say that you
opportunities to find work are better the same or worse than five years
ago?

(P34ST)

- [1] A lot better
- [2] Better
- [3] The same
- [4] Worse
- [5] A lot worse
- [8] Don't know
- [0] No answer

P35ST.- How concerned would you say you are that you will be left without
work or unemployed during the next 12 months? Very concerned, concerned,
a little concerned, or not at all concerned?

(P35ST)

- [1] Very concerned
- [2] Concerned
- [3] A little concerned
- [4] Not at all concerned
- [5] Don't have work
- [0] Don't know / No answer

P36B.- As far as you know or heard, ¿Which do you think are the most
discriminated people or groups of people in (country), or do you think
there are not groups or people discriminated in (country)? (OPEN-ENDED)

(P36B)

- [01] Black
- [02] Indigenous
- [03] White
- [04] Mulattos
- [05] Mestizos
- [06] Chinese, Japanese, Asians
- [07] Arabians
- [08] Jewish
- [09] Poor
- [10] Immigrants
- [11] Handicapped person
- [12] Aids
- [13] Homosexuals
- [14] Women

- [15] Old people
- [16] Young people
- [17] Illiterates
- [18] Belongs to a specific religion
- [19] Belongs to any political party or movement
- [20] Belongs to a group of interest
- [96] Others
- [97] There is no discriminated people or group
- [98] Don't know
- [00] No answer

P37B.- SHOWCARD 11 What ethnic group or race do you identify better with?
(P37B)

- [1] Black
- [2] Indigenous
- [3] White
- [4] Mulattos
- [5] Mestizos
- [6] Chinese, Japanese, Asians
- [7] Arabians
- [8] Others
- [9] None
- [0] No answer

P38B.- SHOWCARD 12 In a scale 1 to 10 where 1 is 'there is no discrimination' and '10' is 'there is a lot of discrimination' Could you tell me if there is or there is not discrimination to the indigenous people in (country)?

- (P38B1) At place of work
- (P38B2) At School/University
- (P38B3) In political parties
- (P38B4) Police
- (P38B5) Judiciary
- [01] There is no discrimination
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] There is a lot of discrimination
- [00] Don't know / No answer

P39B.- Regarding the same scale, Could you tell me if there is or if there is no discrimination towards black people in (country)?

- (P39B1) At place of work
- (P39B2) at School/University
- (P39B3) In political parties
- (P39B4) Police
- (P39B5) Judiciary
- [01] There is no discrimination
- [02] 2
- [03] 3

- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] There is a lot of discrimination
- [00] Don't know / No answer

P40B.- From the following list of policies to help solve the discrimination problems. Which do you think are most important ones?

(P40B)

- [1] More investment to improve the life conditions of poor communities in general, without focalization in race or ethnicity
- [2] More investment targeted to indigenous communities in order to improve their life conditions
- [3] More investment targeted to black communities in order to improve their life conditions
- [4] Public policies to guarantee the same salary for the same job to all racial and ethnic groups
- [5] Effective laws for enforcing indigenous and black people, receiving the same treatment when they buy or sell products and services
- [8] Don't know
- [0] No answer

P41ST.- In general, would you say that you are satisfied with your life? Would you say that you are very satisfied, fairly satisfied, satisfied, or not very satisfied?

(P41ST)

- [1] Very satisfied
- [2] Fairly satisfied
- [3] Not very satisfied
- [4] Not at all satisfied
- [0] Don't know / No answer

P42ST.- Generally speaking, would you say that you can trust most people, or that you can never be too careful when dealing with others?

(P42ST)

- [1] You can trust most people
- [2] You can never be too careful in dealing with others
- [0] Don't know / No answer

P43NAS.- I am going read a statement. Please, tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree. 'You can generally trust the people who run our government to do what is right'.

(P43NAS)

- [1] Strongly agree
- [2] Somewhat agree
- [3] Somewhat disagree
- [4] Strongly disagree
- [0] Don't know / No answer

P44NAS.- To you, what does 'democracy' mean? What else? (OPEN- ENDED)
(P44NASA) 1st meaning of democracy
(P44NASB) 2nd meaning of democracy
(Multiple answer question)

- [01] Civil liberties and personal freedoms
- [02] Voting right
- [03] Social and economic development
- [04] Government by, for, and of the people
- [05] Peace and unity
- [06] Good government
- [07] Equality and justice
- [08] Rule of law
- [09] Personal security
- [10] National independence
- [11] Majority rule
- [12] Groups rights
- [13] Multi party competition
- [14] Movements
- [15] Other positive significant meanings
- [16] Corruption and abuse of power
- [17] Social and economic hardship
- [18] Bad governance
- [19] Other negative meanings
- [20] Change of government
- [21] Other neutral meaning
- [98] Don't know
- [00] No answer

P45ST.- In general, would you say that you are very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in [country]?

(P45ST)

- [1] Very satisfied
- [2] Fairly satisfied
- [3] Not very satisfied
- [4] Not at all satisfied
- [8] Don't know
- [0] No answer

P46ST.- Which of the following statements do you agree with most?

(P46ST)

- [1] Democracy is preferable to any other kind of government
- [2] In certain situations, an authoritarian government can be preferable to a democratic one
- [3] It doesn't matter to people like me whether we have a democratic government or a non-democratic government
- [8] Don't know
- [0] No answer

P47NUS.- SHOWCARD 14. People often differ in their views on the characteristics which are important for a democracy. If you only choose one of the characteristics on the list, which one would you choose as most essential to a democracy.

(P47NUS)

- [1] Open and fair elections
- [2] Competitive parties system
- [3] An economy system
- [4] Equal treatment for everybody by courts of law
- [5] Respect of minorities
- [6] Majority rule
- [7] Freedom of speech
- [8] Members of parliament who represents their electors
- [0] Don't know / No answer

P48NAS.- If you had to choose between democracy and economic development, which would you say is more important?

(P48NAS)

- [1] Economic development is more important
- [2] Democracy is more important
- [3] The same
- [0] Don't know / No answer

P49NAS.- Do you strongly agree, agree, disagree or strongly disagree with the following statements?

(P49NASA) Pay money to a public employee

(P49NASB) It is ok for the government to disregard the law parliament and/or the institutions in order to deal with a difficult situation

(P49NLDC) I would not mind a non democratic government in power if it could solve the economics problems and provide job

- [1] Strongly agree
- [2] Agree
- [3] Disagree
- [4] Strongly disagree
- [0] Don't know / No answer

P50ST.- There are people who say that without a national congress there can be no democracy, while others say that democracy can work without a national congress. What is closer to your way of thinking?

(P50ST)

- [1] Without a national congress there can be no democracy
- [2] Democracy can work without a national congress
- [8] Don't know
- [0] No answer

P51ST.- There are people who say that without political parties there can be no democracy, while others say that democracy can work without parties. What is closer to your way of thinking?

(P51ST)

- [1] Without political parties there can be no democracy
- [2] Democracy can work without political parties

- [8] Don't know
- [0] No answer

P52NUS.- SHOWCARD 5. People have very different opinions about political parties. Please tell me how much you agree or disagree with each the following statements. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree

- (P52NUSA) Political parties are necessary
- (P52NUSB) Political parties help to inform to the government
- (P52NUSC) Elections offer to the voters real option to choose between parties and candidates
- (P52NUSD) The judicial system punishes the ones who are guilty
- (P52NUSE) The militaries are not involved in politics
- (P52NUSF) There is freedom of press

- [1] Strongly agree
- [2] Somewhat agree
- [3] Somewhat Disagree
- [4] Strongly disagree
- [0] Don't know / No answer

P53NRR.- If parliament was closed down and parties abolished, would you definitely approve, somewhat approve, somewhat disapprove, definitely approve.

(P53NRR)

- [1] Definitely approve
- [2] Somewhat approve
- [3] Somewhat disapprove
- [4] Definitely disapprove
- [0] Don't know / No answer

P54ST.- SHOWCARD 15. In politics, people normally speak of "left" and "right". On a scale where 0 is left and 10 is right, where would you place yourself?

(P54ST)

- [00] Left
- [01] 1
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] Right
- [96] None
- [97] No answer
- [98] Don't know

P56ST.- How interested are you in politics? Very interested, Fairly interested, A little interested, Not at all interested

(P56ST)

- [1] Very interested

- [2] Fairly interested
- [3] A little interested
- [4] Not at all interested
- [8] Don't know
- [0] No answer

P57NAS.- In the past three years, have you never, sometimes, or often done the following, for you or your family, in order to solve problems that affect you in your neighborhood with the authorities.

(P57NASA) To solve problems in neighbor: Contacted local government

(P57NASB) To solve problems in neighbor: Contacted officials at higher level

(P57NASC) To solve problems in neighbor: Contacted elected legislative representatives at any level

(P57NASD) To solve problems in neighbor: Contacted political parties or other political organizations

(P57NASE) To solve problems in neighbor: Contacted non-government/civil society associations

(P57NASF) To solve problems in neighbor: Contacted media

(P57NASG) To solve problems in neighbor: Demonstration, strike, sit-in

(P57NASH) To solve problems in neighbor : Other (kind of action)

- [1] Never
- [2] Sometimes
- [3] Often
- [0] Don't know / No answer

P58N.- Do you participate in any organization? ¿How many?

(P58N)

- [1] None
- [2] 1-3
- [3] 4-5
- [4] More than 5
- [0] Don't know / No answer

P59N.- (FOR THOSE WHO PARTICIPATE IN ANY ORGANIZATION) ¿ What kind of benefits do you expect from the organization in which you participate?

Economic help like food/ new contacts, experiences, knowledge/ Fun, friendship / Integration and attain your aspirations (MULTI-RESPONSE)

(P59N)

- [1] Economic help like food
- [2] New contacts, experiences, knowledge
- [3] Fun, friendship
- [4] Integration and attain your aspirations
- [9] No applicable
- [0] Don't know / No answer

P60ST.- SHOWCARD 17. Do you think that the [country] are very, quite, a little or not at all.....

(P60STA) Lawful

(P60STB) Demanding of their rights

(P60STC) Conscious of their obligations and duties

(P60STD) Honest

- [1] Very
- [2] Quite
- [3] A little
- [4] Not at all
- [0] Don't know / No answer

P61ST.- SHOWCARD 17. Please look at this card and tell me how much confidence you have in each of the following groups, institutions or persons mentioned on the list: a lot, some, a little or no confidence?

- (P61STA) Trust in Church
- (P61STB) Trust in the Armed Forces
- (P61STC) Trust in Local Government
- (P61STD) Trust in President
- (P61STE) Trust in the Police
- (P61STF) Trust in National Congress/Parliament
- (P61STG) Trust in Political Parties

- [1] A lot
- [2] Some
- [3] A little
- [4] None
- [8] Don't know
- [0] No answer

P62NUS.- SHOWCARD 5. I am going to read some statements. Please tell me if you are strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

- (P62NUSA) The most important in politics is to achieve the goals
- (P62NUSB) If someone truly believes in his own positions in politics one should not give up
- (P62NUSC) To be successful with the promotion of political ideals you can't be very tolerant
- (P62NUSD) Defense of the life-style of the country

- [1] Strongly agree
- [2] Somewhat agree
- [3] Somewhat disagree
- [4] Strongly disagree
- [0] Don't know / No answer

P63ST.- SHOWCARD 18. Please look at this card and tell me how much confidence you have in each of the following groups, institutions or persons mentioned on the list: a lot, some, a little or no confidence?

- (P63STA) Television
- (P63STB) Public administration
- (P63STC) Local government
- (P63STD) Private enterprises
- (P63STE) Newspapers
- (P63STF) Radios

- [1] A lot
- [2] Some
- [3] A little
- [4] None
- [8] Don't know
- [0] No answer

P64ST.- SHOWCARD 19. Who do you think has the most power in [country]?

Name up to three.

(P64STA) 1st mention

(P64STB) 2nd mention

(P64STC) 3rd mention

(Multiple answer question)

- [01] The large enterprises
- [02] The military
- [03] The Trade Unions
- [04] The Judiciary
- [05] The banks
- [06] The political parties
- [07] The transnational companies
- [08] The Government
- [09] Parliament/ Congress
- [10] Don't know / No answer
- [00] Mentioned 1 or 2

P65ST.- As things are today, would you say that the politicians are offering a lot, quite a lot, a few or no solutions to the problems of the country?

(P65ST)

- [1] A lot
- [2] Quite a lot
- [3] A few
- [4] None
- [0] Don't know / No answer

P66ST.- Which country is our best friend in Latin America? And which country do you think is our best friend in the world in general? (OPEN ENDED)

(P66STA) Latin American best friend country

(P66STB) Best friend country in the world

- [01] Argentina
- [02] Bolivia
- [03] Brazil
- [04] Colombia
- [05] Costa Rica
- [06] Chile
- [07] Ecuador
- [08] El Salvador
- [09] Guatemala
- [10] Honduras
- [11] Mexico
- [12] Nicaragua
- [13] Panama
- [14] Paraguay
- [15] Peru
- [16] Uruguay
- [17] Venezuela
- [18] Cuba
- [19] Haiti
- [20] Jamaica
- [21] Puerto Rico
- [22] Dominican Republic

- [23] Canada
- [24] USA
- [25] Germany
- [26] Austria
- [27] Belgium
- [28] Denmark
- [29] Spain
- [30] Finland
- [31] France
- [32] Greece
- [33] Italy
- [34] Luxemburg
- [35] Norway
- [36] Portugal
- [37] United Kingdom
- [38] Russia
- [39] Sweden
- [40] Switzerland
- [41] Nigeria
- [42] South Africa
- [43] Australia
- [44] New Zealand
- [45] China
- [46] India
- [47] Indonesia
- [48] Iran
- [49] Iraq
- [50] Israel
- [51] Japan
- [52] Korea
- [53] Malaysia
- [54] Philippines
- [55] Saudi Arabia
- [56] Singapore
- [57] Syria
- [58] Taiwan
- [59] Turkey
- [96] Other answer
- [97] None
- [00] Don't know / No answer

P67NA.- SHOWCARD 20. From the list of institutions in the card , please mention all that you know and give it a grade from 1 to 10, being 1 very bad and 10 very good

- (P67NAA) MERCOSUR
 - (P67NAB) FTAA Free Trade Area of Americas
 - (P67NAC) CMCA Common Market of Central America
 - (P67NAD) Andean Pact
 - (P67NAE) IMF International Monetary Fund
 - (P67NAF) World Bank
 - (P67NAG) IADB. Inter-American Development Bank
 - (P67NAH) UN United Nations
 - (P67NAI) OEA
- (Multiple answer question)

- [1] Mentioned
- [0] Not mentioned

P67NB.- SHOWCARD 20. From the list of institutions in the card , please mention all that you know and give it a grade from 1 to 10, being 1 very bad and 10 very good

(P67NBA) MERCOSUR
(P67NBB) FTAA Free Trade Area of Americas
(P67NBC) CMCA Common Market of Central America
(P67NBD) Andean Pact
(P67NBE) IMF International Monetary Fund
(P67NBF) World Bank
(P67NBG) IADB Inter-American Development Bank
(P67NBH) UN United Nations
(P67NBI) OEA

[01] Very bad
[02] 2
[03] 3
[04] 4
[05] 5
[06] 6
[07] 7
[08] 8
[09] 9
[10] Very good
[99] No applicable
[00] Don't know / No answer

P68ST.- As you may know, 15 countries in Europe form the European Community or European Union. I would like to know your opinion about it.

(P68STA) Opinion of the U.E
(P68STB) Opinion of the Unites States
(P68STC) Opinion of Japan
(P68STD) Opinion of Chine

[1] Very good
[2] Good
[3] Bad
[4] Very bad
[8] Don't know
[0] No answer

P69N.- As you know, there are some conversations to establish in 2005 a Free Trade Area of the Americas that involve all Latin America, US and Canada. Do you think the establishment of the Free Trade Area of the Americas will help a lot, will fairly help will little help or will not help at all to the economic development of your country?

(P69N)

[1] Will help a lot
[2] Will fairly help
[3] Will help little
[4] Will not help at all
[0] Don't know / No answer

P70ST.- Generally speaking, are you in favor of, or against, the economic integration of the countries of Latin America? Would you say that you are very in favor, quite in favor, slightly against or very against it?

(P70ST)

- [1] Very in favor
- [2] Quite in favor
- [3] Slightly against
- [4] Very against it
- [8] Don't know
- [0] No answer

P71ST.- All things considered, would you say that (nation) benefits a lot, quite a lot, a little or not at all from belonging to [regional trading block: MERCOSUR/ NAFTA/ Andean Pact]?

(P71ST)

- [1] Benefits a lot
- [2] Quite a lot
- [3] A little
- [4] Not at all
- [5] Don't have enough information
- [8] Don't know
- [0] No answer

P72NJL.- How do you feel, mainly? Do you feel a white, a mestizo, a (nationality), an Hispano American, an indigenous, a black or an immigrant?

(P72NJL)

- [01] White
- [02] Mestizo
- [03] (Nationality)
- [04] Hispano American
- [05] Indigenous
- [06] Black
- [07] Immigrant
- [08] I'm not (nationality)
- [97] None
- [98] Don't know
- [00] No answer

P73ST.- How proud are you to be (nationality)? Are you very proud, fairly proud, a little proud, or not proud at all?

(P73ST)

- [1] Very proud
- [2] Proud
- [3] Little proud
- [4] Not proud
- [5] I'm not (nationality)
- [8] Don't know
- [0] No answer

P74ST.- How many days during the last week did you watch the news on television?

How many days did you read the news in a paper?

How many days did you listen to the news on the radio?

(P74STA) On television

(P74STB) In a newspaper

(P74STC) On the radio

- [01] 1 day
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [96] None
- [98] Don't know
- [00] No answer

P75ST.- SHOWCARD 21. How much attention did you pay to the political news on television?

How much attention did you pay to the political news in the newspapers?
And political news on the radio?

(P75STA) Attention did you pay to political news on TV

(P75STB) Attention did you pay to political news on the newspapers

(P75STC) Attention did you pay to political news on the radio

- [1] A lot
- [2] Quite a lot
- [3] Some
- [4] A little
- [5] None at all
- [8] Don't know
- [9] No applicable
- [0] No answer

P76ST.- All things considered, as far as you know or have heard, how would you rate the environment in (country)?. Would you say that it is very good, good, bad, or very bad?

(P76ST)

- [1] Very good
- [2] Good
- [3] Average
- [4] Bad
- [5] Very bad
- [0] Don't know / No answer

P77NMMA.- How concerned are you personally about environmental problems - would you say a great deal, a fair amount, not very much, or not at all?

(P77NMMA)

- [1] Great deal
- [2] A fair amount
- [3] Not very much
- [4] Not at all
- [0] Don't know / No answer

P78NMMA.- In thinking about the following effects of environmental pollution, what concerns you the most? How it affects your local community, how it affects your country or how it affects the world as a whole? (MULTIPLE RESPONSE)

(P78NMMAA) How it affects your local community

(P78NMMA B) How it affects your country

(P78NMMAC) How it affects the world as a whole
(P78NMMAD) None of them
(P78NMMAE) All of them
(P78NMMAF) Don't know / No answer
(Multiple answer question)

- [1] Mentioned
- [0] Not mentioned

P79ST.- SHOWCARD 21. When environmental problems are mentioned in
(country), which are the two that need most immediate attention?
(P79STA) 1st problem
(P79STB) 2nd problem
(Multiple answer question)

- [1] Thinning of the Ozone Layer
- [2] Global Warming
- [3] Air pollution
- [4] Water pollution in rivers and lakes
- [5] Deterioration of native forests
- [6] Dangers of nuclear power
- [7] Garbage and elimination of solid garbage
- [8] Sewage water quality
- [9] None of them
- [0] Don't know

P80ST.- Which of the following things would be ready to do for the
preservation of the environment?
(P80STA) Pick up an expensive recycle product instead of a cheap not
recycle
(P80STB) Divide the home trash in plastics, glass, paper, etc.
(P80STC) Pay taxes to protect the environment
(P80STD) None
(Multiple answer question)

- [0] Not mentioned
- [1] Mentioned

P81NRR.- Over the past 12 months, would you say your physical health has
been very good, good, average, poor or very poor
(P81NRR)

- [1] Very good
- [2] Good
- [3] Average
- [4] Poor
- [5] Very Poor
- [0] Don't know / No answer

P82NRR.- Over the past 12 months, would you say your emotional health has
usually been very good, good, average, poor or very poor
(P82NRR)

- [1] Very good
- [2] Good

- [3] Average
- [4] Poor
- [5] Very Poor
- [0] Don't know / No answer

P83NRR.- Have you ever smoked?
(P83NRR)

- [1] Yes
- [2] No
- [0] Don't know / No answer

P84NRR.- (FOR THOSE WHO ANSWER 'YES' IN P83NRR) What age did you smoke
for the first time?
(P84NRR)

- [01] 1-20 years
- [21] 21-40 years
- [41] 41-60 years
- [61] 61 and more
- [98] Don't know
- [99] Not applicable
- [00] No answer

P85NRR.- (FOR THOSE WHO ANSWER 'YES' IN P83NRR) Do you still smoke at
least 1 cigarette per day?
(P85NRR)

- [1] Yes
- [2] No
- [9] Not applicable
- [0] Don't know / No answer

P86ST.- What is your religion? (Open-ended)
(P86ST)

- [01] Catholic
- [02] Evangelist (unspecified)
- [03] Baptist
- [04] Methodist
- [05] Pentecostal
- [06] Adventist
- [07] Jehovah's Witness
- [08] Mormon
- [09] Jewish
- [10] Protestant
- [11] Afro-American cult
- [12] Believer not belonging to specific church
- [13] Agnostic
- [14] Atheist
- [16] Other
- [15] None
- [98] Don't know
- [00] No answer

P87ST.- How would you describe yourself? Very devout, devout, not very devout, or not devout at all?

(P87ST)

- [1] Very devout
- [2] Devout
- [3] Not very devout
- [4] Not devout at all
- [8] Don't know
- [9] No applicable
- [0] No answer

P88ST.- Does your salary and the total of your family's salary allow you to satisfactorily cover your needs? Which of the following situations do you find yourself in?

(P88ST)

- [1] Covers them well, I can save
- [2] Covers them alright, without great difficulty
- [3] Does not cover them, there are difficulties
- [4] Does not cover them, there are great difficulties
- [8] Don't know
- [0] No answer

S1.- Sex

(S1)

- [1] Male
- [2] Female

S2.- Age

(S2)

- [016] 16-17 years old
- [018] 18-25 years old
- [026] 26-40 years old
- [041] 41-60 years old
- [061] 61 and more

S3.- Is respondent Chief Income Earner

(S3)

- [1] Yes
- [2] No

S4.- Marital status

(S4)

- [1] Married/Living with partner
- [2] Single
- [3] Separated/Divorced/Widow/er
- [0] Don't know/No reply (Don't read)

S5.- Age respondent finished education

(S5)

[01] 1-20 years old
[21] 21-40 years old
[41] 41-50 years old
[51] 51 and more
[96] No studies
[97] R is studying
[98] Don't know/Don't remember
[00] No answer

S6.- Years in education of respondent
(S6)

[01] Without education
[02] 1 year
[03] 2
[04] 3
[05] 4
[06] 5
[07] 6
[08] 7
[09] 8
[10] 9
[11] 10
[12] 11
[13] 12 years
[14] Incomplete university
[15] Completed university
[16] High school/academies/Incomplete technical training
[17] High school/academies/Complete technical training

S7.- Years in education of parents
(S7)

[01] Without education
[02] 1 year
[03] 2
[04] 3
[05] 4
[06] 5
[07] 6
[08] 7
[09] 8
[10] 9
[11] 10
[12] 11
[13] 12 years
[14] Incomplete university
[15] Completed university
[16] High school/academies/Incomplete technical training
[17] High school/academies/Complete technical training
[98] Don't know/Don't remember
[00] No data/No reply

S8A.- Respondent actual occupation
(S8A)

[1] Freelance/self-employed (GO TO S9)
[2] Wage earner in public firm (GO TO S9)

- [3] Wage earner in private firm (GO TO S9)
- [4] Temporarily respondent doesn't work (GO TO S8B)
- [5] Retired (GO TO S8B)
- [6] Doesn't work/the person in charge of going to shopping and keeping the house (GO TO S10)
- [7] Student (GO TO S10)

S8B.- ((FOR TEMPORARY UNEMPLOYED AND RETIRED - ONLY PEOPLE WHO ANSWER 4 OR 5 IN S8A). Which were your occupational situation previously? (Write what respondent say exactly)

(S8B)

- [1] Freelance-self-employed: Professional (doctor, lawyer, pawnbroker, architect)
- [2] Freelance-self-employed: Owner of a business
- [3] Freelance-self-employed: Farmer
- [4] Freelance-self-employed: self-employed, salesman
- [5] Wage earner, employee: Professional
- [6] Wage earner, employee: high executive (Manager, Director)
- [7] Wage earner, employee: Medium executive
- [8] Other employee
- [9] No applicable

S9.- ONLY PEOPLE WHO ANSWER 1,2 OR 3 IN S8A)(What type of job do you do? (Write what respondent say exactly)

(S9)

- [1] Freelance-self-employed: Professional (doctor, lawyer, pawnbroker, architect)
- [2] Freelance-self-employed: Owner of a business
- [3] Freelance-self-employed: Farmer
- [4] Freelance-self-employed: self-employed, salesman
- [5] Wage earner, employee: Professional
- [6] Wage earner, employee: high executive (Manager, Director)
- [7] Wage earner, employee: Medium executive
- [8] Other employee
- [9] No applicable
- [0] No reply/No data

S10.- Have you or any member of your household any of the following goods? (Read the list and write one answer for each one)

- (S10A) Color television
 - (S10B) Refrigerator/Icebox/ freezer
 - (S10C) Own home
 - (S10D) Computer
 - (S10E) Washing machine
 - (S10F) Telephone
 - (S10G) Car
 - (S10H) A second home or holiday home
 - (S10I) Drinking water
 - (S10J) Hot water
 - (S10K) Sewage system
- (Multiple answer question)

- [1] Yes
- [2] No
- [0] No answer

S11.- Have you internet access? Where? Home, Work or place of study, Both
(S11)

- [0] No
- [1] Home
- [2] Work or place of study
- [3] Both

S12.- (FOR THOSE WHO HAVE ACCESS O INTERNET) No matter where you have the access to internet, What do you frequently use internet for? Use e-mail, search information, entertainment, work, other
(S12)

- [1] Use e-mail
- [2] Search information
- [3] Entertainment
- [4] Work
- [5] Other
- [9] Not applicable
- [0] Don't know / No answer

S13A.- (FOR THOSE WHO HAVE ACCESS O INTERNET) A. Taking all into account, how many hours per day do you use internet?

B. And how many days per week do you use it?

(S13A)

- [01] 1 hour
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7
- [08] 8
- [09] 9
- [10] 10
- [11] 11
- [12] 12
- [13] 13
- [14] 14
- [15] 15
- [16] 16
- [17] 17
- [18] 18
- [19] 19
- [20] 20
- [21] 21
- [22] 22
- [23] 23
- [24] 24 hours
- [99] Not applicable
- [00] Don't know/No answer

S13B.- (FOR THOSE WHO HAVE ACCESS O INTERNET) A. Taking all into account, how many hours per day do you use internet?

B. And how many days per week do you use it?

(S13B)

- [01] 1 day
- [02] 2
- [03] 3
- [04] 4
- [05] 5
- [06] 6
- [07] 7 days
- [08] 1 or more times a month
- [09] Occasionally
- [99] No answer
- [00] Don't know

S14.- (FOR THOSE WHO HAVE ACCESS TO INTERNET) SHOWCARD 23. Internet use has changed the time you spend ...Working in your office, working in your house, shopping in stores, reading newspaper, watching TV, spending time with your family, spending time with your friends.

- (S14.1) Working in your office
- (S14.2) Working in your house
- (S14.3) Shopping in stores
- (S14.4) Reading newspaper
- (S14.5) Watching TV
- (S14.6) Spending time with your family
- (S14.7) Spending time with your friends
- (S14.8) No answer
- (Multiple answer question)

- [1] Mentioned
- [0] Not mentioned

S15.- How do you cover your health expenses?

(S15)

- [1] Private insurance
- [2] Public insurance
- [3] Doesn't have insurance
- [0] No answer (Don't read out)

S16.- Age Chief Income Earner finished education

(S16)

- [01] 1 to 20 years old
- [21] 21 to 40 years old
- [41] 41 to 50 years old
- [51] 51 and more
- [96] No studies
- [97] R is studying
- [98] Don't know/Don't remember
- [99] No applicable
- [00] No answer

S17.- Years in education of Chief Income Earner

(S17)

- [01] Without education

[02] 1 year
[03] 2
[04] 3
[05] 4
[06] 5
[07] 6
[08] 7
[09] 8
[10] 9
[11] 10
[12] 11
[13] 12 years
[14] Incomplete university
[15] Completed university
[16] High school/academies/Incomplete technical training
[17] High school/academies/Complete technical training
[00] No answer/No data
[99] No applicable (Code when respondent is Head of Household)

S18A.- Chief Income Earner current occupation
(S18A)

[1] Freelance/self-employed (TO S19)
[2] Wage earner in public firm (TO S19)
[3] Wage earner in private firm (TO S19)
[4] Temporarily respondent doesn't work (GO TO S18B)
[5] Retired (GO TO S18B)
[6] Doesn't work/the person in charge of going to shopping and keeping the house (GO TO S16A)
[7] Student (GO TO S16A)
[9] No applicable
[0] No answer (Don't read it)

S18B.- (ONLY PEOPLE WHO ANSWER 4 OR 5 IN S18A). Which was the head of household's occupational situation previously? (Write what they say exactly)

(S18B)

[1] Freelance-self-employed: Professional (doctor, lawyer, pawnbroker, architect)
[2] Freelance-self-employed: Owner of a business
[3] Freelance-self-employed: Farmer
[4] Freelance-self-employed: self-employed, salesman
[5] Wage earner, employee: Professional
[6] Wage earner, employee: high executive (Manager, Director)
[7] Wage earner, employee: Medium executive
[8] Other employee
[9] No applicable
[0] No answer/No data

S19.- (ONLY PEOPLE WHO ANSWER 1, 2 OR 3 IN S18A). What type of job do you do? (Write what respondent say exactly)

(S19)

[1] Freelance-self-employed: Professional (doctor, lawyer, pawnbroker, architect)
[2] Freelance-self-employed: Owner of a business
[3] Freelance-self-employed: Farmer

- [4] Freelance-self-employed: self-employed, salesman
- [5] Wage earner, employee: Professional
- [6] Wage earner, employee: high executive (Manager, Director)
- [7] Wage earner, employee: Medium executive
- [8] Other employee
- [9] No applicable
- [0] No answer/No data

REEDUC.- Respondent Education Summary

(REEDUC1) Respondent

(REEDUC2) Respondent's parents

(REEDUC3) Head of the household

- [1] Illiterate
- [2] Incomplete primary
- [3] Complete primary
- [4] Incomplete Secondary, technical
- [5] Complete Secondary, technical
- [6] Incomplete high
- [7] Complete high
- [9] No applicable
- [0] No reply/No data

S16A.- (Don't read this question). Perception of the respondent's socioeconomic status. Point of reference: Quality of housing, quality of furniture and respondent's looks.

(S16A)

- [01] Very good
- [02] Good
- [03] Not bad
- [04] Bad
- [05] Very bad
- [00] No answer